

## Specific Terms And Conditions for 'hi!Tourist SIM Card'

### 1. Use of hi!Tourist SIM Card

- 1.1 The hi!Tourist SIM Card and top-up once sold, is non-refundable or exchangeable for cash or any products. There will be no refund for any unused value upon card loss, damage, expiry, termination, or change in prepaid mobile number.
- 1.2 You are responsible for the safe-keeping and usage of your hi!Tourist SIM Card. SingTel Mobile shall not be liable to you for any loss, theft, misuse or damage of your hi!Tourist SIM Card.
- 1.3 Unless expressly stated herein, SingTel Mobile's Specific Terms and Conditions of Service, and Singapore Telecommunications Limited's General Terms and Conditions (the "General Terms and Conditions"), shall apply in addition to these terms and conditions.
- 1.4 You agree that SingTel Mobile shall be entitled to use or disclose any information or data disclosed by you in accordance with Clause 15 of the General Terms and Conditions. You are entitled to withdraw such consent in accordance with the procedure as prescribed by SingTel Mobile from time to time.
- 1.5 SingTel Mobile reserves the right to revise these Specific Terms and Conditions for hi!Tourist SIM Card at its discretion and/or terminate, suspend in whole or in part any hi!Tourist SIM Card without prior notice. Use of hi!Tourist SIM Card will constitute acceptance of these Specific Terms and Conditions for hi!Tourist SIM Card and the amendments thereof.
- 1.6 1900/15xx/1xxx calls and selected mobile data/content access via \*SEND or 5-digit short codes may not be available for prepaid services.
- 1.7 All hi!Tourist SIM Cards are pre-activated with local voice call, local SMS, international voice call and local data. Availability of the mobile data service is subject to availability of a suitable type of mobile equipment; availability of resources including, without limitation, availability of a suitable network infrastructure at the time when the service is requested or delivered; and geographic and technical capability of the SingTel Mobile network and of SingTel Mobile's delivery systems at the time and location when the service is requested or delivered.

### 2. Use of hi!Tourist SIM Card

- 2.1 The value in the hi!Tourist SIM Card will expire after the end of the value validity period..
- 2.2 The hi!Tourist SIM Card will expire after the end of the card validity period.
- 2.3 Both the value validity period and the card validity period of a hi!Tourist SIM Card may be extended by a valid hi!Tourist Top-up.

hi!Tourist SIM Card	Value Validity Period	Card Validity Period
hi!Tourist \$15 SIM Card	5 days	5 days
hi!Tourist \$30 SIM Card	10 days	10 days

- 2.4 Local data is limited to usage in Singapore. Video calls, Global SMS, Local MMS or Prepaid Roaming services are not included in the hi!Tourist SIM Card.

### 3. hi!Tourist Top-up

- 3.1 You may top up the value of a hi!Tourist SIM Card with hi!Tourist Top-Up.
- 3.2 The expiry date of both the card validity period and the value validity period of a hi!Tourist SIM Card and its unused value will be extended by the validity period of the hi!Tourist Top-Up, up to a maximum extension period of 30 days.

### 4. Charges

- 4.1 Local and International Calls are charged based on per minute blocks.

4.2 v019 promotional/free minutes will not apply to hi!Tourist SIM Card.

**5. Abuse**

5.1 Users shall not abuse, misuse, exhaust or otherwise take unfair advantage of the hi!Tourist SIM Card to the detriment of other Users and/or SingTel Mobile. In particular, Users shall not use or apply short message services under hi!Tourist SIM Card for delivering short messages as an aggregator or a gateway; or delivering unsolicited short messages; and shall not resell the short message service to any other persons.

5.2 If a User breaches the above condition or if SingTel Mobile in its absolute discretion considers that the use of hi!Tourist SIM Card by the User will unfairly deprive other SingTel Mobile customers of such services or otherwise adversely affects SingTel Mobile's interests, SingTel Mobile may, with or without notice to such User suspend or disconnect the hi!Tourist SIM Card in respect of such User and/or restrict the use of the hi!Tourist SIM Card by such User.