

## WhatsApp Plan Specific Terms and Conditions

### 1. Definitions

In this WhatsApp Plan Terms and Conditions, the following words and expressions shall have the following meanings:

"WhatsApp Plan" refers to the SingTel Mobile Prepaid WhatsApp Plan described in clause 2 below.

"Main Account" refers to the User's charging account against the use of all chargeable data when the Data Account reaches zero value and/or has a shortfall.

"General Terms" refers to Singapore Telecommunications Limited's General Terms and Conditions of Service.

"SingTel Mobile" refers to SingTel Mobile Singapore Pte Ltd (CRN: 201012456C).

"User" refers to the person who uses the WhatsApp Plan

The words and expressions used in the WhatsApp Plan shall have the same meanings as defined in the General Terms and/or the Specific Terms unless the context otherwise requires.

The headings or titles to the clauses in the WhatsApp Plan Terms and Conditions are to facilitate reference and shall not be referred to or relied upon in the construction of any provision the Whatsapp Plan

### 2. Use of WhatsApp Plan

2.1 The WhatsApp Plan may be offered in various denominations, the details of which are as set out in the table below as may be determined by SingTel Mobile in its sole discretion. The cost of the WhatsApp Plan shall be deducted from the User's existing Main Account

Whatsapp Plan	Price
1 Day Plan	\$0.50
7 Day Plan	\$3.00
30 Day Plan	\$6.00

2.2 The WhatsApp Plan only applies to messages, images, voice clips and video clips delivered within Singapore. Purchase fee of the "WhatsApp" application is not included. Standard data charges for the use of WhatsApp VoIP, "Location Share" function and WhatsApp application download applies.

2.3 The WhatsApp Plan is not available SingTel Prepaid Broadband SIMs.

### 3. Expiry, Maximum Plan Validity and Fair Usage

3.1 The WhatsApp Plan will be valid for use according to the period purchased E.g.1 Day plan = 1 Day of use. Plan will expire at 2359 hours at the end of the validity period

3.1.1 User can extend their WhatsApp Plan by purchasing any of the WhatsApp plans, subject to maximum of 90 days of the WhatsApp Plan.

3.1.2 Fair usage of 1GB for the WhatsApp Plan applies. SingTel reserves the right to suspend, modify or terminate any usage abuse of the WhatsApp Plan.

### 4. Others

4.1 SingTel Mobile will not, in any circumstances, entertain any claim for a refund of unused period of the WhatsApp Plan.

4.2 Users are fully responsible for their use of WhatsApp and the WhatsApp Plan, and in no circumstances shall SingTel Mobile be held liable for any loss, expense or damage that Users may suffer.

4.3 Unless expressly stated herein, the Specific Terms and the General Terms, both as may be amended from time to time and which are available for inspection at [www.singtel.com.sg](http://www.singtel.com.sg), shall apply in addition to the WhatsApp Plan Terms and Conditions.

4.4 The User agrees that SingTel Mobile shall be entitled to use or disclose any information or data disclosed by the User in accordance with Clause 15 of the General Terms. The User is entitled to withdraw such consent in the procedure as prescribed by SingTel Mobile from time to time.

4.5 SingTel Mobile reserves the right in its sole discretion to terminate, suspend in whole or in part the WhatsApp Plan without prior notice and without any liability.

4.6 Use of the WhatsApp Plan will constitute acceptance of the WhatsApp Plan Terms and Conditions and the amendments thereof.

4.7 The WhatsApp Plan is available from 2<sup>nd</sup> August 2013 and is only available to new and existing SingTel Mobile Prepaid customers.

4.8 All commercial or illegal promotion via this service will be prohibited.

4.8 The use of this service shall also be subject to other applicable service terms and conditions prescribed by SingTel and WhatsApp Inc.

4.9 In addition to these terms and conditions, this WhatsApp Plan is further subject to SingTel Mobile's Specific Terms and Conditions of Service (the "Specific Terms and Conditions") and Singapore Telecommunications Limited's General Terms and Conditions (the "General Terms and Conditions"), available at: [www.singtel.com](http://www.singtel.com). SingTel Mobile reserves the right to vary any part of these terms and conditions without prior notice and shall have the final decision in any dispute arising from this WhatsApp Plan.

**Effective on 6 Apr 2015.**